

Latest Alpkit news and product updates: www.alpkit.com/news

+44 (0)1773 417007

support@alpkit.com

Shop

www.alpkit.com

Hopefully this isn't the last time we will see you. Our product range is constantly evolving so please do pop by again.

Support

www.alpkit.com/support

For full product information and instructions for use, please visit our online support centre.

ALPKIT RETURNS FORM

If your Alpkit product goes wrong or you're not happy with it and it is our fault then we will sort out the problem. If it has gone wrong and it was your fault then we will help you get it repaired as efficiently as possible. Please read the instructions before returning your product.

Web order reference **AK** * * * * *

or Date / Place of Purchase

You will find this printed on your invoice

YOUR ADDRESS (IF DIFFERENT TO YOUR ORIGINAL ORDER)

Name:

Postcode:

Address:

Tel/Mob:

Email:

RETURNED PRODUCT

Name/Colour/Size

WHAT'S UP ?

ACTION

- Refund
- Exchange
- Repair

AND FINALLY, VISIT [HTTP://RM.ALPKIT.COM](http://RM.ALPKIT.COM) TO GENERATE A RETURNS LABEL

Alpkit, Units 12 - 14 Oak House, Moorgreen Industrial Park, Engine Lane, Newthorpe, Nottingham, NG16 3QU, UK

Important: We advise you to ask for a certificate of posting.

Full returns information can be found online at: www.alpkit.com/returns

INSTRUCTIONS

Unwanted goods can be returned within 123 days of purchase for refund or exchange. They must be unused, in saleable condition, free from any damage and include all original components and packaging. If you believe your goods to be faulty, please contact us before returning them.

FREE UK RETURNS

Visit <http://rm.alpkit.com> to generate a returns label. Complete this form and include it with your return. If returned items are not clean, missing parts or you fail to provide proof of purchase / order reference details your return may be delayed or refused. For larger items such as bouldering mats please contact us.

INTERNATIONAL RETURNS

To exchange your unwanted product please place a new order online and then return your unwanted product for refund. www.alpkit.com/international

In all cases letting us know why you are returning a product helps us get better.

For Support Hero use only (leave blank)