

## ALPKIT RETURNS FORM

If your Alpkit product goes wrong or you're not happy with it and it is our fault then we will sort out the problem. If it has gone wrong and it was your fault then we will help you get it repaired as efficiently as possible. Please read the instructions before returning your product.

**ALPKIT.COM**

**+44 (0)115 932 5050**  
**support@alpkit.com**

Web order reference **AK \* \* \* \* \***

or Date / Place of Purchase

You will find this printed on your invoice

### YOUR ADDRESS (WE WILL DELIVER TO THIS ADDRESS)

Name:

Address:

Tel/Mob:

Email:

Billing address if  
different to above:

### INSTRUCTIONS

Unwanted goods can be returned within 7 days of purchase for refund or exchange. They must be unused, in saleable condition, free from any damage and include all original components and packaging.

Complete this form and include it with your return. If returned items are not clean, are missing parts or you fail to provide proof of purchase / order reference details your return may be delayed.

#### International Exchanges

To exchange your unwanted product please place a new order online and then return your unwanted product for refund.  
[www.alpkit.com/international](http://www.alpkit.com/international)

**In all cases letting us know why you are returning a product helps us get better.**

### RETURNED PRODUCT

Name/Colour/Size

### WHAT'S UP ?

### REQUESTED ACTION

- Refund  
 Exchange

For office use only

### AND FINALLY, SEND YOUR RETURN TO:

**Alpkit, The Ropewalk Ind Est, Ilkeston, DE7 5HX, United Kingdom**

In order to minimise your costs we advise you to use a Second Class service with a certificate of posting.

Full product and customer support information can be found online at: [www.alpkit.com/support/](http://www.alpkit.com/support/)