

## RETURNS FORM

Unwanted goods can be returned within 123 days of purchase for refund or exchange. They must be unused, in saleable condition, free from any damage and include all original components and packaging. If you believe your goods to be faulty, please contact us before returning them. **INCLUDE THIS FORM** when returning your product.

### Order number

or Date / Place of Purchase

Find this on your email confirmation

### YOUR ADDRESS

Name:

Address:

Postcode:

Tel/Mob:

Email:

Billing address if  
different to above:

Postcode:



### FREE UK 123 DAY RETURNS

If something's not quite right, we will exchange or refund your purchase. For larger items such as bouldering mats and Dozers please contact us.

[alpkit.com/returns](http://alpkit.com/returns)



### INTERNATIONAL RETURNS

To exchange your unwanted product please place a new order online and then return your unwanted product for refund.

[alpkit.com/international](http://alpkit.com/international)



### ALPINE BOND

#### DESIGNED TO PERFORM AND TO LAST

If one of our products does not meet your expectations upon delivery or, if during its lifetime it does not live up to the demands placed upon it, please return it to us for repair, replacement or refund.

[alpkit.com/support](http://alpkit.com/support)

### RETURNED PRODUCT

Name/Colour/Size

### REQUESTED ACTION

☐  
☐  
☐  
☐

Exchange

Repair

Refund (Alpkit Credit Note)

Refund (Original Payment Method)

### WHAT'S UP ? / ACTION

☐  
☐  
☐  
☐  
☐  
☐

Bigger than expected

Smaller than expected

No longer needed

Faulty

Damaged on arrival

Other

### AND FINALLY, VISIT [HTTP://RM.ALPKIT.COM](http://RM.ALPKIT.COM) TO GENERATE A RETURNS LABEL

Alpkit, Units 12 - 14 Oak House, Moorgreen Industrial Park, Engine Lane, Newthorpe, Nottingham, NG16 3QU, UK

**Important: We advise you to ask for a certificate of posting.**

Full returns information can be found online at: [alpkit.com/returns](http://alpkit.com/returns)

Certified



Corporation